



SCOTTISH
FIRE AND RESCUE SERVICE

Working together for a safer Scotland

MULTI MEMBER WARD PLAN FOR HELDON AND LAICH

2015-2016



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Moray Local Priorities 2014-17

The Moray Local Fire and Rescue Plan sets out the local priorities, actions and outcomes for the Scottish Fire and Rescue Service to deliver within Moray for the period 2014- 2017. These are:

- Local Risk Management and Preparedness
- Reduction in Accidental Dwelling Fires
- Reduction in Fire Fatalities and Casualties
- Reduction of Deliberate Fires
- Reduction of Non Domestic and Secondary Fires
- Reduction in Casualties from Road Traffic Collisions, Flooding and other Special Service Calls
- Reduction of Unwanted Fire Alarm Signals

Heldon and Laich Priorities - in this year's plan we aim to...

The key priority areas in Heldon and Laich that are considered in the Local Assessment and those action plans that will be developed for are:

- Continue to improve our operational effectiveness and provide a first class emergency response
- Maintain a safe and efficient workforce
- Reduce accidental dwelling fires and casualties across Heldon and Laich
- Make life safer for vulnerable groups or people at risk in the Heldon and Laich community
- Support partnership working to reduce identified and emerging risks and make Heldon and Laich a safer place to live, work and visit
- Reduce the number of people killed or seriously injured on our roads
- Contribute to improve the resilience of Heldon and Laich

Heldon and Laich Objectives - what we are going to do

During 2015-16 we will focus on the following key areas:

- Safety of our staff is a priority. We will continue to educate, develop, train and test our operational crews to ensure they are able to respond to a wide range of emergencies in a safe and highly effective way
- We will further strengthen our links to partner agencies in Heldon and Laich to ensure that our fire safety work is targeted towards those individuals and groups who are most vulnerable and are most at risk from fire
- Continue to work closely with our partner agencies in Heldon and Laich to reduce further our attendances at accidental dwelling fires, wildfires, and a particular focus on secondary and deliberate fires
- Continue to work with agencies to reduce the deliberate fires at Sunbank Quarry.
- We will improve our capability and road safety awareness to increase the impact of our road safety reduction activities

Heldon and Laich Fire and Rescue Station Planned Activities

What we are going to do to deliver our priorities	Lossiemouth	Gordonstoun
Targeted Home Fire Safety Visits	✓	✓
Sheltered Housing Initiative	2	
Post Domestic Incident Response	✓	
Road Safety Events	✓	
Deliberate Fire Reduction Initiatives	✓	✓
Thematic Action Plans (e.g. Bonfire and Wildfire campaigns)	✓	✓
Reduction of Unwanted Fire Alarm Signals	✓	
Operational Risk Visits	✓	
Multi-agency training and exercising	✓	
Community Resilience Initiatives (e.g. Flooding)	✓	
Management of Resource Availability (including recruitment and retention of staff)	✓	
Fire Safety Enforcement Audits and Inspections	*	*

* Will be carried out by Fire Safety Enforcement Staff



FREE Home Fire Safety Visit and FREE Smoke Alarm

Fire can happen to anyone.

But it is our job to help make sure your home is as safe from fire as it can be. This is why we provide free Home Fire Safety Visits.

Our staff can help you spot a possible fire hazard, offer advice and guidance and fit smoke alarms free of charge if your home requires them.

A Home Fire Safety Visit only takes around 20 minutes. And that 20 minutes might just save your life.

Visits are easy to arrange.

A Home Fire Safety Visit can be organised at a time that suits you, day or night. We would also like community members to think about anyone you know who could be at risk from fire. It could be a friend, relative, or neighbour. To book a free Home Fire Safety Visit for you, or for someone you know:

CALL 0800 0731 999

TEXT 'FIRE' TO 80800

or visit **www.firescotland.gov.uk**

Always ask for official identification - all employees of the Scottish Fire and Rescue Service will be happy to produce this on request.

Contact Us

If you have something you'd like to share with us, you can get in touch in a number of ways:

- Use the feedback form on our website to send an email - **www.firescotland.gov.uk**
- Contact your local community fire station - details are listed on our website or in your local telephone directory.
- Contact (LSO) Area Headquarters at Constitution Street, Inverurie, AB51 4SQ.
- Write to us at the address at the bottom of this page.

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public. We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service. We are proud to say that the majority of the feedback we receive is positive, and we are keen to hear examples of good practice and quality service delivery that exemplifies the standards of care that we strive to provide for the communities of Scotland. In instances where our standards of service are questioned, we welcome the opportunity to investigate the circumstances, and are committed to correcting any lapses and using the learning outcomes to improve our future service delivery.

IF YOU WOULD LIKE A COPY OF THIS DOCUMENT IN A DIFFERENT FORMAT OR A VERSION IN ANOTHER LANGUAGE PLEASE CONTACT:

Scottish Fire and Rescue Service, Aberdeenshire and Moray LSO Area Headquarters, Constitution Street, Inverurie, AB51 4SQ
Tel 01467 622137 or alternatively visit our website **www.firescotland.gov.uk**



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