

**Working together
for a safer Scotland**



**SCOTTISH
FIRE AND RESCUE SERVICE**
Working together for a safer Scotland

LOCAL FIRE AND RESCUE PLAN ENGAGEMENT EXERCISE PRIVACY NOTICE

Last updated: January 2020

Scottish Fire and Rescue Service (SFRS) is committed to protecting your personal information. This privacy notice explains how we use your information and how we protect your privacy. The processing of personal data is covered by the General Data Protection Regulation 2016 and Data Protection Act 2018.

We are a Data Controller for personal data. Our details have been registered with the Information Commissioner's Office (ICO) and our register number is Z3555625. The ICO's register can be viewed online at <http://ico.org.uk>.

Why we are collecting your information?

The Scottish Fire and Rescue Service is required under the Fire (Scotland) Act 2005, as amended by the Police and Fire Reform (Scotland) Act 2012, to prepare Local Fire and Rescue Plans for each local authority in Scotland. Our first Local Fire and Rescue Plans were published in April 2014. These were reviewed and replaced in 2017/18.

These Plans were developed to direct the Service through its initial transformation journey and to forge our place as a national organisation with a strong sense of local accountability. Against the drive of public sector reform, the local planning landscape continues to evolve to tackle inequalities and improve community outcomes through strong and open collaborative working.

The publication of our new Strategic Plan 2019-22 in October 2019 now instigates a requirement to carry out a mandatory review of all Local Fire and Rescue Plans. This review will provide us with information on how well we are performing against our existing priorities, as well as highlighting areas for continued improvement and opportunities for change against the growing needs of our communities.

In order to gauge the views of stakeholders and the public of our Local Plans, an online engagement questionnaire will be utilised.

The engagement questionnaire will allow respondents to highlight how satisfied or dissatisfied they are with a number of aspects of current Local Plans and service delivery within their locality.

What happens if I do not want my information collected?

The provision of certain categories of personal data is optional.

You can still share your views on our Local Fire and Rescue Plans; however, it may mean that we will be limited in the scope of any detailed analytical reports that are produced. It may also mean we will not be able to acknowledge receipt of your response or be able to follow up on any queries you may have.

What information is being collected?

The information we are processing falls into the following categories:

Categories of personal data:

- Email address (optional)
- Organisation, group or team name
- Local authority area
- IP address (system generated)
- Unique response identifier (system generated)

Special categories of personal data (Optional):

- Age
- Gender / gender identity
- Caring responsibilities
- Care experienced
- Disability
- Ethnicity
- Sexual Orientation
- Religion or belief

Legal basis for the processing

Before we process your data, we need a legal basis for doing so. In this case, the basis for processing your personal data is that we have a legitimate interest in being able to determine if our plans are reflective of your expectations, so that services can be provided appropriate to your needs.

SFRS employees are asked to identify themselves as employees to enable the collation of staff specific issues, so that action can be taken as appropriate.

The system collates IP address information. This is intended to assist us in identifying suspicious responses, such as in the case of automated submissions, duplicate submissions, or where inappropriate content has been submitted.

Each participant who submits a response in Citizen Space is given a unique ID for that response. This ID is *response specific*, not user-specific, meaning that every response is given an ID, not each respondent. This is designed to track and find formal submissions. Special categories of personal data are requested to determine if our consultation is fair and inclusive and if there is a satisfactory level of engagement across protected characteristic groups. The provision of this information is optional. However, if it is provided, you are giving consent for us to use this information.

This is covered under the Data Protection Laws below:

Condition for processing personal data Article 6(a)

- (a) Individual has given clear consent to process the information by completing the survey.

Condition for processing special category data Article 9(2)(a)

- (a) The data subject has given explicit consent to the processing of the data by completing the survey.

How we collect information about you?

We collect the information directly from you when you complete the survey, either via Citizen Space or on the paper form which will be input to Citizen Space. Any paper forms will be destroyed once input into Citizen Space.

To enable analysis, results will be exported to an excel spreadsheet. This will be saved on a secure network. Personal data, such as email address, IP address and unique reference number, will not be saved as this is not required for analytical purposes.

How the information will be used?

The data provided will be contained in the Citizen Space system which only four Service administrators have access to.

Personal information will only be used to identify any emerging trends in the collective feedback received.

Any reports submitted to management or published on our communication platforms will be entirely anonymous. This includes redacting any identifying personal information within free text responses.

No personal information will be shared or published at any point.

Who we share your information with.

SFRS will not be sharing your personal data outwith the Service. Any information provided or used will be anonymised.

How long we hold your information for?

Any personal information provided will be destroyed within three months of the end of the engagement exercise.

Automated decision making

The information we have collected will not be used to make any automated decisions about you.